

How to create a new system user & remove users



Washbrook House, Talbot Road, Manchester, M32 OFP I Phone: 0330 995 9550



iball.tv/Dashb	oard.aspx					
cking V	ideos	Asset Management	Lone Worker	GeoTag	More	ə
				No Traffic E		
X 5 0 e	Journey Tim	10	× 5 0 •	Idle Time		Analytics
Drill Down	Crystal Ball L	td. (Company) 6 : last 7 davs		Crystal Ball Ltd. (C 23/06 - 29/06 : las		Reports
_					Å	Alarms
ne Off	350		Driving Time	350		
	300			300		Utilities
6	250			250	503	Settings
	200			200	-0-	
× 5 0 •	150 -			150		Applications
	100 -			100		
Drill Down						

First, select 'More' and then 'Settings'.



Once in 'Settings', select 'Users'.



							PAGE	1 ♥ of 3
User Name	Email	Company Name	Phone	Mobile	View in MPH	Auto Pan	Device Labels	Maintair
1@2.com	1@2.com	Crystal Ball Ltd.			1			9 چ
acm@crystalball.tv	acm@crystalball.tv	Crystal Ball Ltd.						۲
cb admin	cbadmin@crystalball.tv	Crystal Ball Ltd.			s.			9
cb user	user@cb.com	Crystal Ball Ltd.				V		Image:
cbdev FT	a@b.com	Crystal Ball Ltd.			1			9
cbtest01	cbtest01@abc.com	Crystal Ball Ltd.			V			
cbtest02	cbtest02@abc.com	Crystal Ball Ltd.						>
Hazel Lynagh	hazel.lynagh@crystalball.tv	Crystal Ball Ltd.			V			
j morgan	jonathan.morgan@crystalball.tv	Crystal Ball Ltd.	07789004455	07789004455				>
marketingtest	marketing1@crystalball.tv	Crystal Ball Ltd.						

To remove a user select the red minus icon.

To add a new user select 'Add Record' and go to step 4.

4		
	Create New User Account	
	First Name:	
	User Name: Email Address:	
	Create User	

Fill in the above information and then select 'Create User'.

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4

	Lleen	
	User	
gned roles	Liser Name	Isingh
gned device groups	Email	liade singh@northumbria.ac.uk
	Eirst Name	lade
	inder (arris	
	Last Name	Singh
	Description	
	Administrator	
	Company	Crystal Ball Lta.
	Profile Set	None 🗸
	Phone	
	Mobile	
	Live Traffic RSS Feed	Traffic England 🗸
	View Speed in MPH	
	Map Auto Pan	
	Show Geofence on Map	
	Map Device Labels	
	Show Driver Name as Device Label	
	Map Group Summary Paging	
	Data Paging	
	Enable Clustering	
	Show Notifications	
		2
	Reset Password	

The 'Administrator' checkbox can be ticked or left unticked.

An administrator has the ability to administer the account by having full access and complete visbility of all vehicles. Administrators can also reset other users passwords by selecting 'Reset Password'.

links settings jsingh gasigned take	User	
assigned device groups	User Name	Jsingh
	Email	jade.singh@northumbria.ac.ul
	First Name	Jade
	Last Name	Singh
	Description	
	Administrator	
	Company	Crystal Ball Ltd.
	Profile Set	None 🗸
	Phone	
	Mobile	
	Live Traffic RSS Feed	Traffic England 🗸
	View Speed in MPH	
	Map Auto Pan	
	Show Geofence on Map	
	Map Device Labels	
	Show Driver Name as Device Label	
	Map Group Summary Paging	
	Data Paging	
	Enable Clustering	
	Show Notifications	
	Reset Password	

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✓ Please select...

Next select 'assigned device groups' on the left.

	DEMO (BDM)
	CB - Team 1 (BDM)
	Mobile Phones (BDM)
ps	FleetTrack - Company
	SIM Test
Lloor Dovigo Croups	Demo Devices 2
User Device Groups	Mobile Phones (ACM)
	SmartCam
Liser Name Isingh	Mobile Phones (Support/Technical)
	BDM (SmartCam) N
	Portable Trackers
	CB Demo
Device Group Membership	Dev Grp
	RG lest
Please select V Add group to list	
No	
User	46
Create	U U
Found	_
Cancel	

Use the drop down bar to select which device groups you would like to give the user access to.

Once selected, click 'Add group to list'.





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