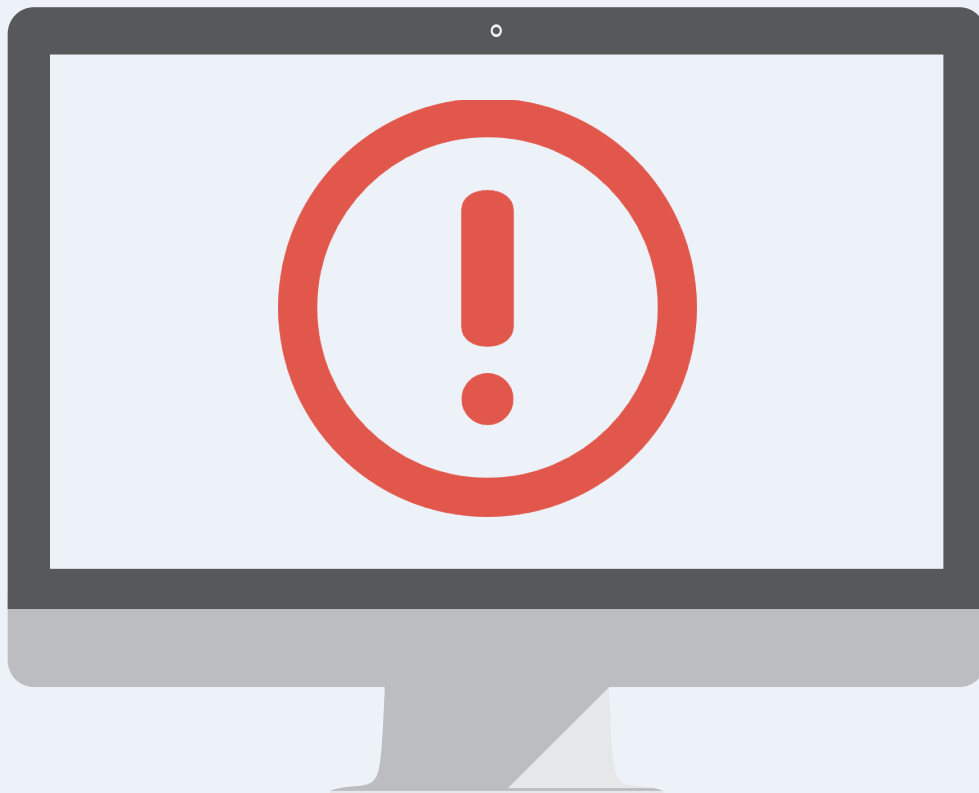


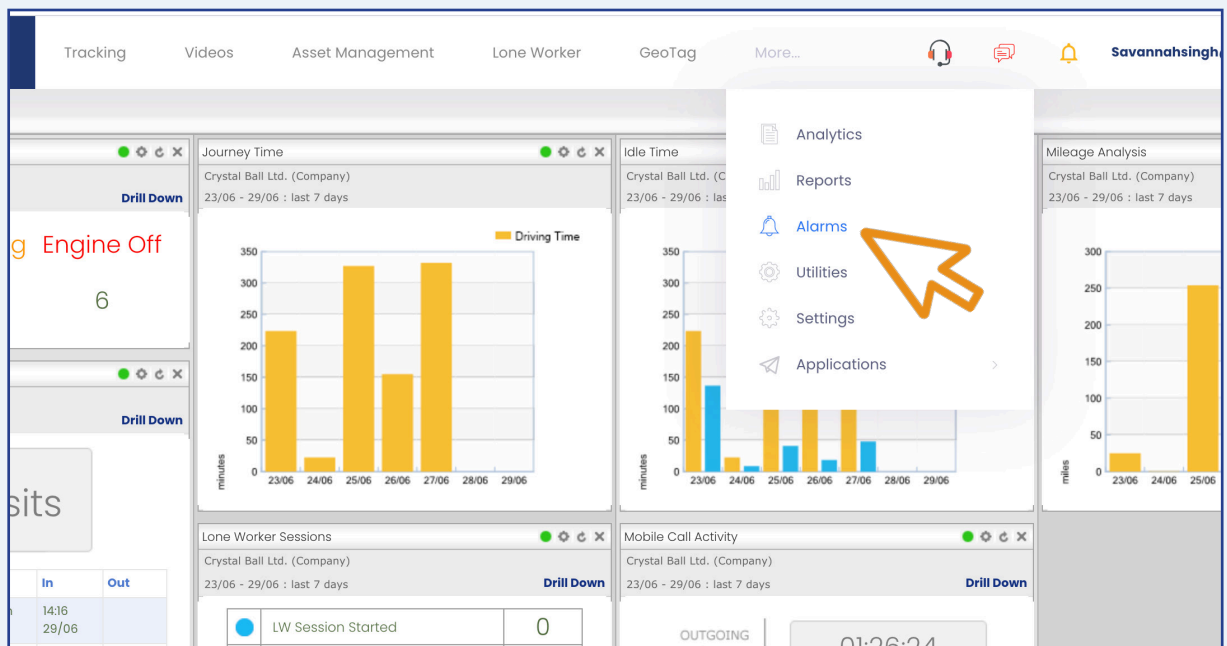
# A Guide to setting up an 'Out of Contact' alarm



# What is an 'Out of Contact' alarm?

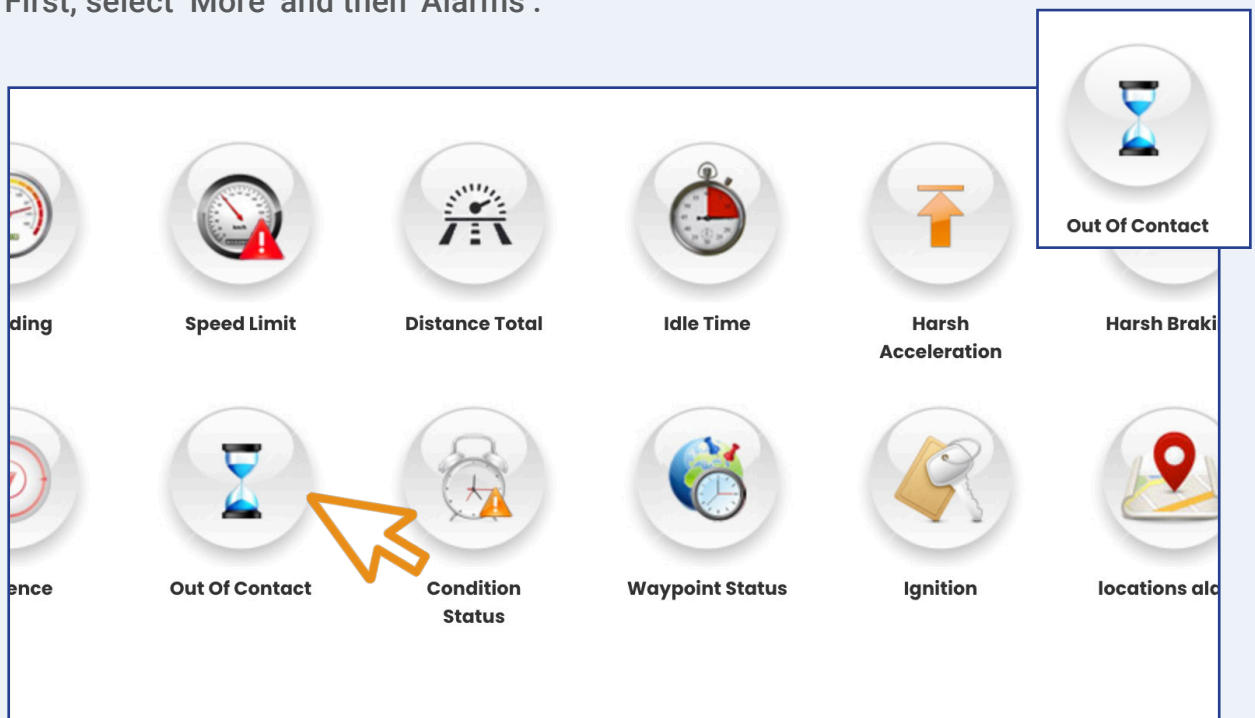
This alarm will alert you if a vehicle/device does not update for a period of time.

1



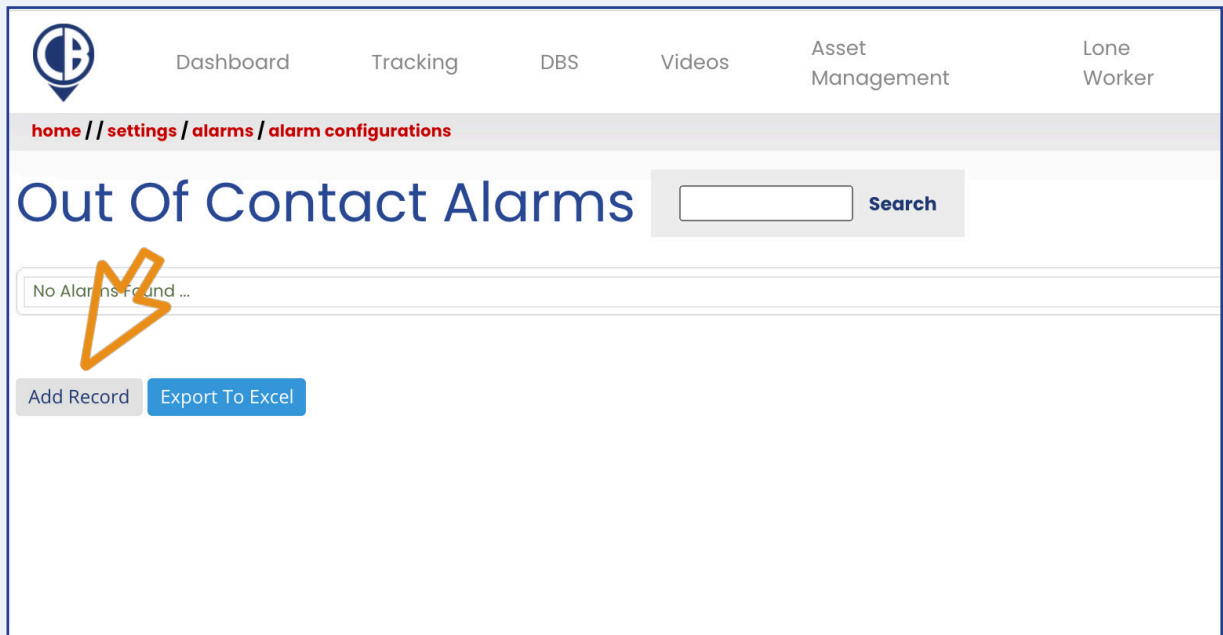
First, select 'More' and then 'Alarms'.

2



Once in 'Alarms', select 'Out of Contact'.

# 3



home // settings / alarms / alarm configurations

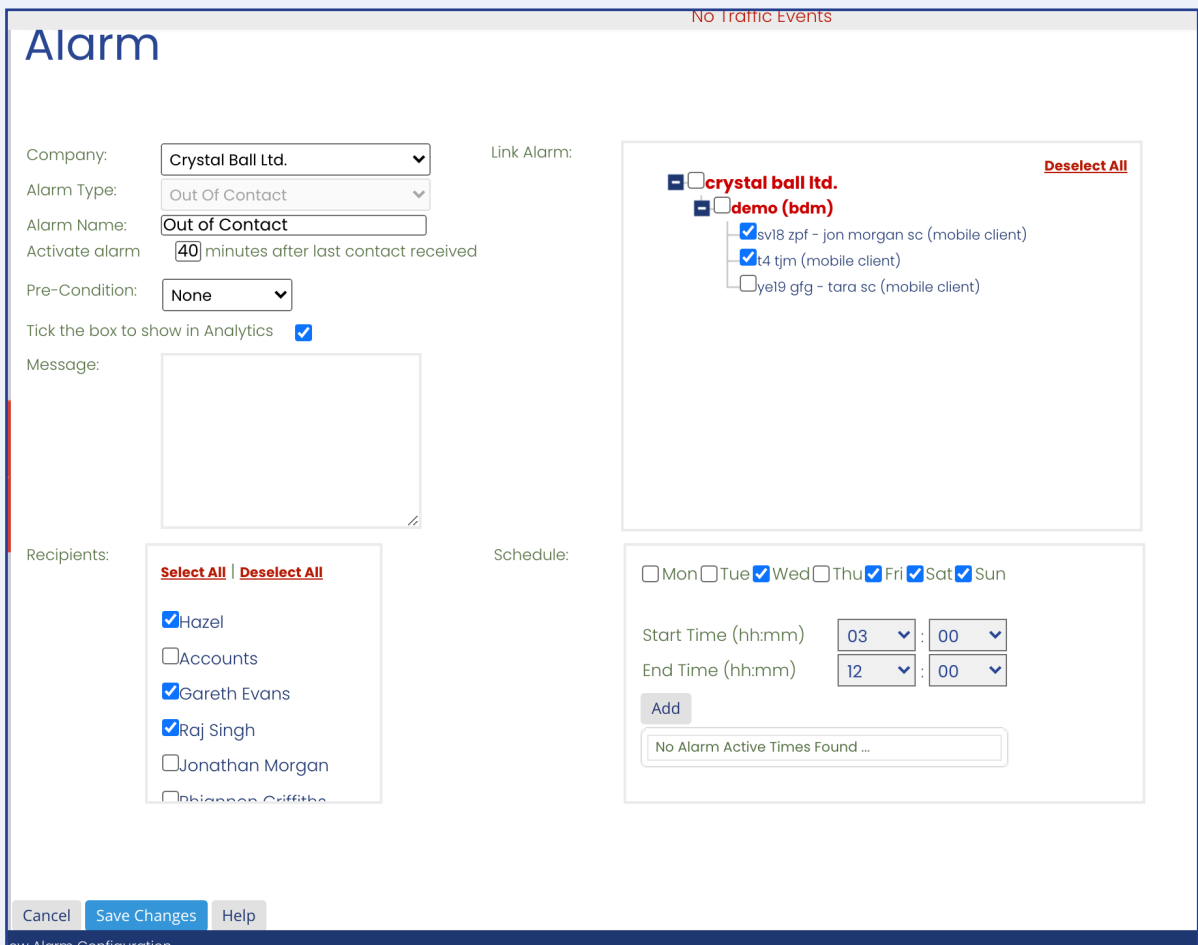
## Out Of Contact Alarms

No Alarms Found...

Add Record Export To Excel

Select 'Add Record'.

# 4



No Traffic Events

## Alarm

Company: Crystal Ball Ltd.

Alarm Type: Out Of Contact

Alarm Name: Out of Contact

Activate alarm: 40 minutes after last contact received

Pre-Condition: None

Tick the box to show in Analytics: ☒

Message:

Recipients:

Select All Deselect All

☒ Hazel

☐ Accounts

☒ Gareth Evans

☒ Raj Singh

☐ Jonathan Morgan

☐ Rhianon Griffiths

Link Alarm:

☒ crystal ball ltd.

☒ demo (bdm)

☒ sv18 zpf - jon morgan sc (mobile client)

☒ t4 tjm (mobile client)

☐ yel19 gfg - tara sc (mobile client)

Schedule:

☐ Mon ☐ Tue ☒ Wed ☐ Thu ☒ Fri ☒ Sat ☒ Sun

Start Time (hh:mm) 03 : 00

End Time (hh:mm) 12 : 00

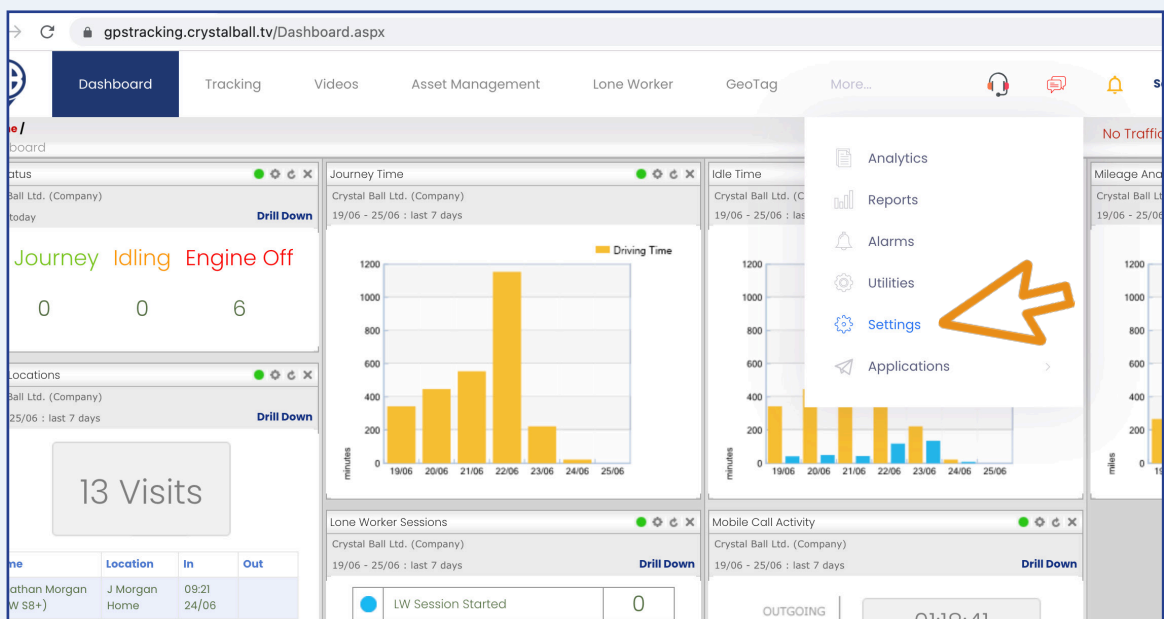
Add

No Alarm Active Times Found...

Cancel Save Changes Help

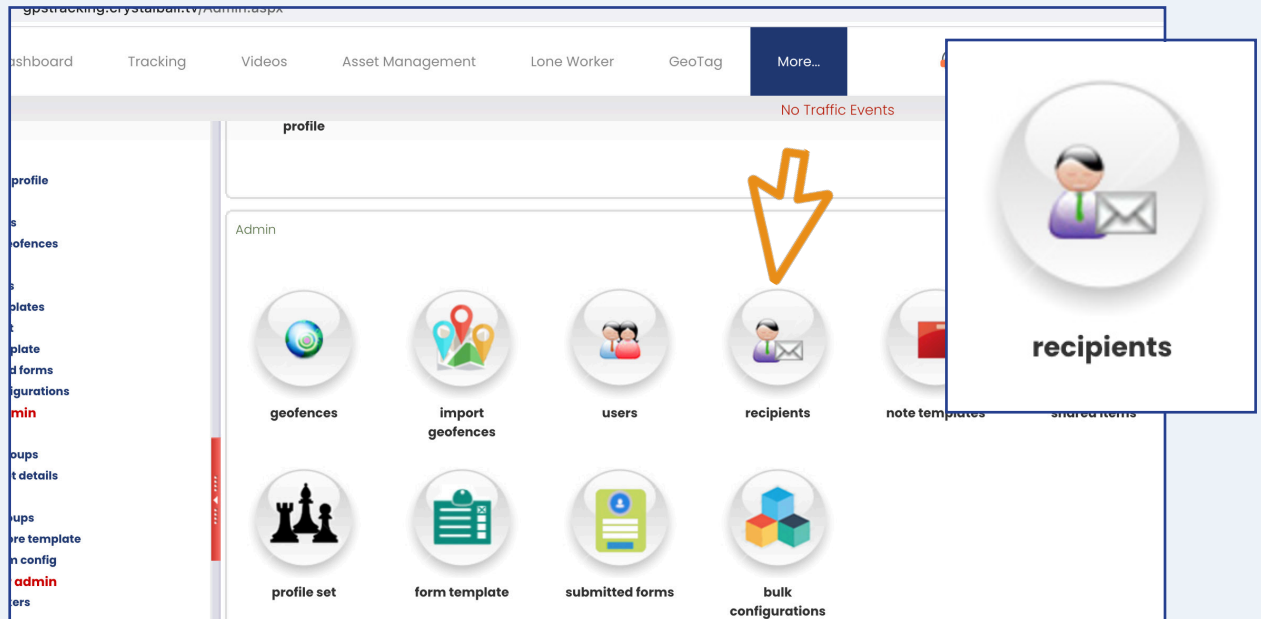
- Name the alarm and enter the number of minutes after last contact is received in which you would like the alarm to be activated e.g. 1440 minutes.
- Select 'None' in 'Pre-Condition'.
- Tick the 'analytics' checkbox if you want triggered alarms to display when using the analytics feature (More > analytics).
- You can also add a brief message for display, upon activation of the alarm.
- Select a recipient/s from the list (if the recipient is not listed go to step 5).
- Select a vehicle/s from the right hand side and create a schedule if you would like the alarm to be triggered at certain times/days. This can be left blank if you require the alarm to be triggered at all times.

# 5



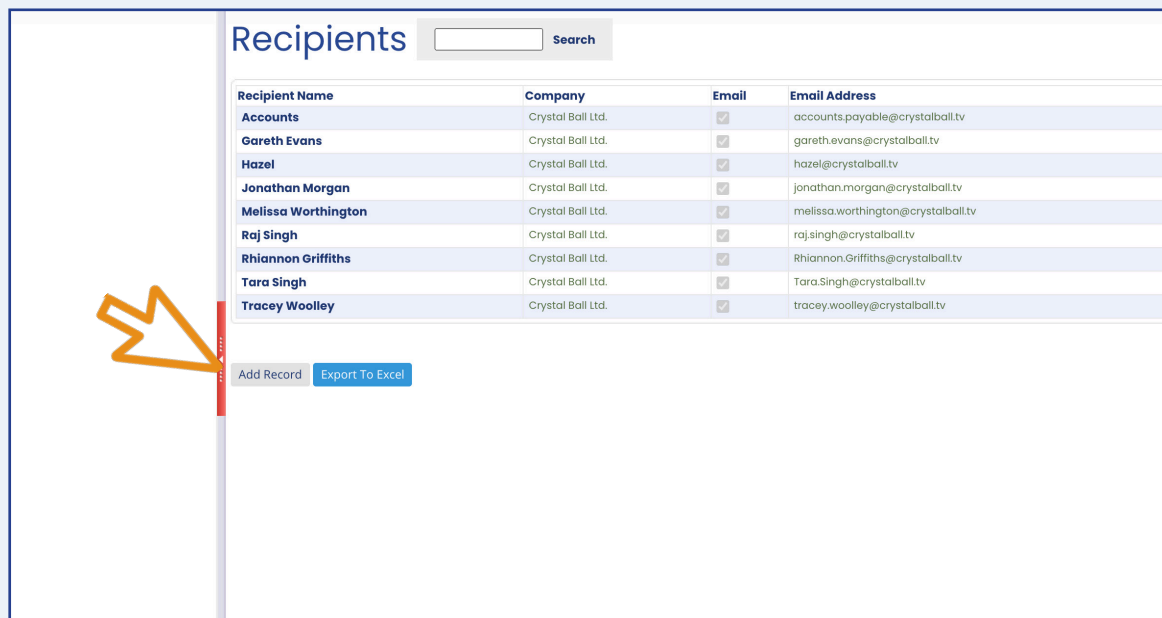
To add a new recipient, select 'More' and then 'Settings'.

# 6



Once in 'Settings', select 'Recipients'.

# 7



Select 'Add Record'.

8


## Recipient

Name

Email ☒

Email Address

Company



Fill in your information, ensuring you tick the 'Email' box and then select 'Save Changes'.



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